

Topsfield Cable Television Advisory Committee

January 6, 2010

Approved 3/2/10

Executive Summary

Video problems (horizontal green bars) have been reported by some Verizon subscribers. A group of Verizon subscribers has been recruited to report technical problem to the Cable Office. Details of problems must be identified in order to resolve them. The 10-year old PC in the Cable Office has crashed. We need to bring the “backup system” on-line. We want to purchase a new PC so that we have redundant coverage. Retrofit will be hired to support the change. Computer ordering is being coordinated with the Computer Technology Committee and Roberta Knight. The Public Opinion Survey final draft has been approved. We are now preparing the paper and the on-line (Survey Monkey) versions. Jay MacDougall will be joining the Committee. Initial strategy for the Comcast negotiations have been informally reviewed with Peter Epstein.

Meeting opened at 7:35 PM in Town Hall.

Members present: Bill Whiting, Kathy Curran, and Dana Berenson

Members absent: Bill Wood

Guest : Evelyn Hammond

Former Business:

The Minutes of 12/2 were approved as written.

New Business:

See Executive Summary

The meeting was adjourned at 8:15 PM

The next scheduled meeting is February 3 at 7:30 PM in the Town Hall.

Respectfully submitted, Bill Whiting.